



Yen Le

USER EXPERIENCE DESIGNER | PROGRAMMER
yenleux.com • yenleux@gmail.com • (228) 216 2199

EDUCATION

CareerFoundry

(2019-2020)

- UX Immersion
- Front-end Dev. for Designers

University of South Alabama

(2013-2017)

- BS (Hon.), Computer Science

SKILLS

- Sketching
- Wireframing
- Prototyping
- Persona
- Storyboarding
- User Research
- Usability Testing
- Responsive Web Design

PROGRAMMING

- HTML/CSS
- JavaScript
- C++
- C#
- Java
- SQL
- Git

TOOLS

- Sketch
- Adobe XD
- Photoshop
- InDesign

EXPERIENCE

Systems Engineer Remote Contractor

Versiant | Colorado Springs, CO (2018–Present)

Systems Engineer

Versiant | Mobile, AL (2018)

- Remotely assist users with pain points & technical issues
- Intermediary between technician and software specialist
- Troubleshoot back-end bugs and deploy fixes
- Assist in managing multiple databases
- Document knowledge-based articles to share with coworkers
- Train new coworkers to be more familiar with the environment
- Efficiently work as a team to accomplish daily tasks

Systems Engineer Internship

Versiant | Mobile, AL (2017-2018)

Continental Motors | Mobile, AL (2015-2016)

- Service employees daily as an on-site representative
- Gain additional knowledge of computer hardware & networking
- Apply learned knowledge to resolve issues
- Configure new systems by installing all necessary programs/configurations for deployment
- Assist in managing nearly 500 computer systems & users
- Learn effective skills to transition into Development team

ACTIVITIES

- Electric Guitar
- Illustrating
- Cooking
- Video Games
- Family
- Spending time with cats